AVERAGE AGE OF CASES CLOSED*									
		Prior Yr			Prior			Prior	
	Quarter Ending	Quarter Ending	Percent Change	Year to Date FY04	Year to Date FY03	Percent Change	Biennial to Date	Biennial to Date	Percent Change
Board	3/31/04	3/31/03		7/1/03- 3/31/04	7/1/02- 3/31/03		7/1/02- 3/31/04	7/1/00- 3/31/02	
Medicine	194.4	343.2	-43%	283.6	321.9	-12%	304.7	320.0	-5%
Pharmacy	254.3	212.4	20%	249.9	230.9	8%	242.9	282.8	-14%
Veterinary Medicine	221.1	174.8	26%	281.3	226.8	24%	251.8	222.8	13%
Dentistry	377.6	309.0	22%	354.7	284.6	25%	319.8	255.0	25%
Funeral Directing	225.1	288.4	-22%	341.7	318.3	7%	342.9	271.0	27%
Optometry	311.5	334.4	-7%	278.8	318.6	-12%	331.3	266.6	24%
Counseling	204.2	315.8	-35%	283.2	235.7	20%	230.2	197.0	17%
Psychology	267.5	172.5	55%	209.0	173.0	21%	182.1	164.3	11%
Social Work	200.9	107.3	87%	274.8	98.8	178%	203.1	150.3	35%
Nursing	281.3	289.1	-3%	266.3	299.0	-11%	285.1	245.4	16%
Nurse Aide	229.2	280.8	-18%	278.1	275.0	1%	284.3	205.0	39%
Nursing Home Administrator	364.1	306.2	19%	313.2	309.3	1%	301.0	244.5	23%
Speech Pathology/Audiology	692.4	18.5	3643%	305.0	307.2	-1%	326.1	185.4	76%
Physical Therapy	155.1	204.5	-24%	290.8	374.4	-22%	325.6	209.1	56%
Department	233.0	298.8	-22%	283.1	290.7	-3%	291.4	268.4	9%

<sup>\*</sup>The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. If the comparison between time periods shows a negative change then the average time to process a case has decreased.